

Survey Results
& Analysis
for
2008 Student IT Experience Survey



Thursday, November 20, 2008

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Executive Summary

This report contains a detailed statistical analysis of the results to the survey titled *2008 Student IT Experience Survey*. The results analysis includes answers from all respondents who took the survey in the 15 day period from Thursday, November 06, 2008 to Thursday, November 20, 2008. 3221 completed responses were received to the survey during this time.

Survey Results & Analysis

Survey: 2008 Student IT Experience Survey

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Filter:

Responses Received: 3221

What type of computer(s) do you own?

Response	Count	Percent
Laptop/notebook	2689	83.5%
Desktop	1158	36.0%
Tablet	33	1.0%
Smartphone (cell phone with computing features)	261	8.1%
PDA/handheld (computing features without cell phone)	109	3.4%
I don't own a computer	59	1.8%

What computer do you use most?

Response	Count	Percent
Laptop/notebook	2340	74.3%
Desktop	734	23.3%
Tablet	19	0.6%
Smartphone (cell phone with computing features)	48	1.5%
PDA/handheld (computing features without cell phone)	8	0.3%

What operating system(s) are on your computer(s)?

Response	Count	Percent
Windows Vista Home	1121	34.8%
Windows Vista Ultimate	217	6.7%
Windows Vista Business	111	3.4%
Windows XP or earlier	1572	48.8%
Mac OS X 10.5 (Leopard)	280	8.7%
Mac OS X 10.4 (Tiger) or earlier	170	5.3%
Linux or other Unix-based OS	96	3.0%
Don't know	42	1.3%
Other (please specify)	30	0.9%

Other Responses:

Server 2003 (as a console, not server)
Windows Mobile 6.1
Windows Mobile 6.0
Windows Vista Basic
Windows XP Professional
symbian
Windows XP
vista enterprise
Windows Server 2008
Windows Mobile
Windows 98
Windows XP
Windows Mobile 6.0

Windows Vista premium
ubiquity
Windows Mobile
Blackberry
windows vista premium
Blackberry
Windows Vista Home Premium
Mac Air
windows 98
xp new model
Palm
windows 97 or 98-old
windows 2000
Samsung OS, Windows Mobile 6
Ubuntu 8.10
windows xp professional
MacBook

Which version of Linux/Unix is on your computer?

Response	Count	Percent
Fedora	9	9.4%
Gentoo	2	2.1%
Red Hat Enterprise Linux	2	2.1%
SuSE	4	4.2%
UBLinux	4	4.2%
Ubuntu	68	70.8%
Other (please specify)	7	7.3%

Other Responses:

Debian
Mandriva
Arch
Debian
Ubuntu now but converting to Mint
Debian
xubuntu

Do you have a Windows 64 bit operating system?

Response	Count	Percent
Yes	777	28.2%
No	631	22.9%
Not Sure	1346	48.9%

Do you use UB VPN to access campus resources when you connect to the Internet from home or off-campus?

Response	Count	Percent
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Yes	838	26.5%
No	1027	32.5%
I don't know what UB VPN is	1292	40.9%

What anti-virus software do you use on your primary computer?

Response	Count	Percent
Anti-virus software provided by UB	1321	42.0%
Anti-virus software provided by another source	1211	38.5%
I don't use anti-virus software	251	8.0%
Not sure	278	8.8%
Other (please specify)	86	2.7%

Other Responses:

Mcafee
Avast anivirus
Norton AntiVirus
McAfee
Comodo
Norton
Norton 360
Al-Yac
Rising
Mcafee
AVG
I don't need to, I have a mac
Avast Antivirus

AVG
Norton
pc-safer
avira
NOD32
AVG
AVG Free
avast
Bit Defender
Norton360 2008
norton
Puchased Own Anti-virus Software
norton
firedog
Norton
Norton Anti-Virus, Spyware
Time warner
symantec
norton
Norton
AVG Free from GRISoft
spyware
AVG
Trend Micro
Norton
avast!
McAffe
acer not compatable with ub
Symantec
Norton
rising
I rather use script bolckers and regulate them myself
spyware doctor
Norton Anti-Virus
Alyac from South Korea
avast

Avast
AVG Free edition
Spybot Search and destroy
Avast
avg
avg
Macs dont need anti virus software
norton
Nod32
windows
Norton 2005, out of date
AVG free
Windows = UB Provided, Ubuntu = None
AVG
McAfee
mcfée
Kaspersky
AVG Free
My mac doesn't really need it...
norton
AVG Free
AVG Free
Mac a fee I didn't know UB provided antivirus
avast
AVG
firefox
Kingsoft made in China
spyware
tren micro and spyware
Use a Chinese software
Trend Micro
Avast! Anti-virus
norton
Mc fee
avast
NORTON 360

AVG
adware and avg
CA
AVG
zone alarm
i have a mac
Kaspersky
norton
norton internet security
mc -affee
Avira Anti Virus
norton anti-virus
norton anti virus
AVG free
Mac OS X Leopard, no need for it
McAfee
AVG
AVG
Norton Anti-Virus
symantic. not sure if ub provided it or not
NOD32
AVG anti-virus
Rising Anti-virus Software
Avast, free
Spybot and Ad-ware
AVG
one care
Norton
avast!
mcafee
norton
Avast

What firewall do you use on your primary computer?

Response	Count	Percent
Firewall software provided by UB (Symantec)	1237	39.3%
Firewall software provided by another source	1164	37.0%
I choose not to use a firewall	216	6.9%
Not sure	481	15.3%
Other (please specify)	52	1.7%

Other Responses:

Router
zone alarm
Windows built-in Firewall
OS firewall
iptables
McAfee
Windows Firewall
built in OS
Norton
Windows firewall
Rising
Mcafee
Windows Firewall
own laptop
AVG, Netgear
Mac has own firewall
windows
default windows xp firewall (sp3)
firefox

fire wall thats installed on the laptop
avast
microsoft firewall
firedog
Norton and windows
Time warner
Windows Firewall, also desktop is behind router, so private IP address too
same as above
windows firewall
Windows Firewall
come on , I am a network engineer
spyware doctor
windows firewall
Norton's Anti-Virus Firewall
provided by operating system
IPTables
iptables
Windows Firewall
we use macs
Hardware
Avast
Windows Firewall
Windows = Symantec, Ubuntu = iptables
Windows Firewall
Kaspersky
NAT Router Firewall
Windows Firewall
Kingsoft made in China
Windows
Use a Chinese software
windows firewall
windows firewall
Windows Firewall
Windows Firewall
Linksys Router
Avast!

windows
Rixing
IPFW (Included on Mac OS)
CA
Whatever comes standard on Macbook Pro
Kaspersky
mc afee
norton
McAfee
AVG
windows firewall
Windows Firewall
NOD32
Windows firewall
Rising Personal Firewall
one care
Windows Firewall
mcafee
Windows

How do you keep your computer's operating system and applications updated ("patched") and secure?

Response	Count	Percent
My computer downloads updates automatically	2404	74.6%
I manually download and install updates	589	18.3%
I install additional Internet security software	185	5.7%
I do not regularly update or patch my computer's security	142	4.4%
Not sure	194	6.0%

Did you know that UB Policy prohibits the use of your UBIT account to illegally share downloaded copyrighted works (i.e. music, movies, and software)?

Response	Count	Percent
Yes	2443	76.1%
No	768	23.9%

When was the last time you changed your UBITName password?

Response	Count	Percent
This week	50	1.6%
Within 30 days	98	3.0%
Sometime this semester	434	13.5%
A long time ago	1076	33.4%
Never, I'm using the original password	1559	48.5%

Where do you reside?

Response	Count	Percent
UB residence hall	634	19.7%
UB on-campus apartment	297	9.2%
Off campus - home	919	28.5%
Off campus - UB housing (Flickinger Court)	26	0.8%
Off campus - privately rented apartment	1155	35.9%
Off campus - apartment complex (e.g. University Village at Sweet Home, The Villas)	190	5.9%

Please indicate in which UB housing unit you live.

Response	Count	Percent
Clement	86	9.0%
Clinton	41	4.3%
Creekside Village	23	2.4%
Dewey	19	2.0%
Fargo	64	6.7%
Flickinger Court	29	3.0%
Flint Village	73	7.6%
Goodyear	47	4.9%
Hadley Village	105	11.0%
Lehman	30	3.1%
MacDonald	15	1.6%

Michael Hall	4	0.4%
Porter	63	6.6%
Pritchard	8	0.8%
Red Jacket	78	8.2%
Richmond	66	6.9%
Roosevelt	28	2.9%
Schoellkopf	23	2.4%
South Lake Villa	80	8.4%
Spaulding	37	3.9%
Wilkeson	38	4.0%

Do you use the University telephone service in your Residence Hall/Campus Apartment?

Response	Count	Percent
Yes	228	23.8%
No	729	76.2%

For what do you use the University phone service?

Response	Count	Percent
Incoming calls	159	4.9%

Local calls	129	4.0%
Long distance calls	25	0.8%
Calling card calls	31	1.0%
On-campus calls	93	2.9%
Other (please specify)	9	0.3%

Other Responses:

RA Job
RA related phone calls
RA Related
finding my cell phone
roommate uses it
When my cell is dead.
toll free calls

Do you get a cell phone signal in your Residence Hall room or apartment?

Response	Count	Percent
Yes	879	91.8%
No	63	6.6%
I don't have a cell phone	15	1.6%

How do you get a wireless connection in your University Residence Hall room or apartment?

Response	Count	Percent
UB provided	382	40.1%
My own wireless router	95	10.0%
Someone else's router	76	8.0%
I can't get a wireless connection	270	28.3%
I don't need a wireless connection	103	10.8%
Not sure	27	2.8%

If technology were not included in your room rate, what services would you subscribe to?

Response	Count	Percent
Wired internet access (basic speed)	122	3.8%
Wired internet access (high speed)	697	21.6%
VoIP service (Voice over IP telephone)	25	0.8%
Telephone (traditional)	62	1.9%
TV (regional channels)	197	6.1%
TV (UB channels)	180	5.6%
TV (premium channels)	237	7.4%
None	105	3.3%

IT consultants are no longer available in Residence Hall labs (Clement, Governors, and Red Jacket). Please indicate how this affects your use of the labs.

Response	Count	Percent
No impact at all	316	33.2%
Less convenient	162	17.0%
Somewhat difficult	96	10.1%
Very difficult	77	8.1%
I don't use any lab	188	19.7%
Not sure	113	11.9%

Which web browser(s) do you use?

Response	Count	Percent
Firefox	2120	65.8%
Google Chrome	281	8.7%
Internet Explorer	1664	51.7%
Opera	82	2.5%
Safari	452	14.0%
Not sure	23	0.7%
Other (please specify)	42	1.3%

Other Responses:

Avant and Google Chrome
Lynx
links
Camino
Maxthon
avant browser
Camino
avent
Adobe AIR
Maxthon
KKman
Slimbrowser
Flock
AOL
AOL
Flock
Sleipnir
Flock
lynx
Flock
BitCommet
AOL
MSN
AOL
pc man
Blackberry
Mozilla Firefox
aol
matxhon
maxthom
I use all of them for web design, but not for regular use.
camino
links
lynx
Yahoo
yahoo

Yahoo
aol explorer
Maxthon
aol explorer

How did you initially get your UB-related software?

Response	Count	Percent
CD at orientation	585	18.6%
CD from UBMicro	862	27.3%
CD through the mail	193	6.1%
Download	978	31.0%
Burned a CD on a public site computer	8	0.3%
A friend	38	1.2%
I do not use UB provided software	463	14.7%
Other (please specify)	26	0.8%

Other Responses:

I use UB computers aside from the computer I own. Though on the computer at home, I do not use UB software.
dont remember
I have not received it
Original Sites
ubit help personell in lockwood library told me what to do
UB provides everything that I need
I wasn't even aware that they provided software
Don't know...

I bought my computer from Ub micro and they had already installed everything for me.
Bought a computer through UBMicro
SNAP computer
Don't remember
It was on the computer borrowed from the school.
shown how to download at help desk
my mom works as an IT person at UB
don't remember/ know what this is
UBMicro programmed my computer when I bought it
I NEVER GOT IT. CAN I GET ONE?
ubit.buffalo.edu/software
bought from ubmicro already there
came with my snap computer
I bought the computer from UBMicro and it came installed
not sure. one of the first 4
mom

How would you prefer to obtain UB-related software?

Response	Count	Percent
CD for purchase at UBMicro	347	11.0%
Download at no additional cost	2729	86.7%
Other (please specify)	72	2.3%

Other Responses:

CD at no additional cost from CIT

cd at no additional cost
CD at no cost
Mail
CD for free
both
CD for no cost from UBMicro
CD for Free
free in mail
I would like to either download at no additional cost or be able to pick up a CD for no additional cost.
UB provides everything that I need
Free CD from UBMicro
mail
CD or download options
Optional CD or Downloadable for no cost at all
keep it the same
sent home or to your mailing address
I prefer the ability to download and also purchase a disc for back-up and emergency purposes.
cd at no cost at ubmicro
free
Actually, a CD at orientation would have been great.
CD at no additional Cost
email updates
CD at no additional cost
CD somewhere that I can download from then leave where I got it
still not sure what you mean
I don't want any
CD through mail
just like it is available now
with option to buy at lowest cost
Both
CD mailed home at no cost
free CD
Both
none
CD for free at UBMicro

Bring it to an office and someone helps me do it.
free cd or download for free
download with a cd at no additional cost
Free CD
through the mail is fine.
Depends on the software I am more likely to pay from a trustworthy source
Free CD software

What office productivity software do you use on your computer(s) (i.e. word processing, spreadsheet and presentation software)?

Response	Count	Percent
Microsoft Office software provided by UB	2007	63.9%
Microsoft Office software provided by another source	936	29.8%
Open Office or another freeware source	99	3.1%
I don't have any productivity software installed on my computer	54	1.7%
I don't have a computer	15	0.5%
Other (please specify)	32	1.0%

Other Responses:

LaTeX, Open Office
I use the software on my mac
Microsoft Works
only use processing in UB lab
Appleworks
laptop came with the software.
I use MS Office provided by UB in Windows, and Open Office in Linux

SPSS
Word Perfect
iwork 08
microsoft works
bought at UB micro
Google Docs
google
I use RTF editors. I use LaTeX for presentations (with the Beamer module) and for some text. I convert to PDF for interoperability.
MS Office & OpenOffice.org
Both UB software and some purchased elsewhere
OpenOffice and LaTeX
iWork'08
I bought student edition of Office
pages, numbers, keynote by apple
microsoft works
iWork

Please indicate the level of importance to you that UB provides Microsoft Office for installation on your computer?

Response	Count	Percent
Very Important	2151	68.5%
Important	525	16.7%
Neutral	286	9.1%
Not Very Important	62	2.0%
Not Important At All	74	2.4%
Not sure	44	1.4%

I am required to use Microsoft Office Access for at least one class this semester.

Response	Count	Percent
Yes	1504	46.8%
No	1448	45.1%
Not this semester, but at least one class last year.	259	8.1%

Please rank the 3 sites to which you connect with your smartphone or PDA most frequently (with 1 being the most frequent).

Rank Item	Rank	Points
UBmail	1	672
UBlearns	2	490
None of the above	3	395
Departmental websites	4	147
Library websites	5	110
Student Resource Center website	6	65

What websites or email clients do you use to read your email?

Response	Count	Percent
Entourage	34	1.1%
Gmail	1243	38.6%
Hotmail	827	25.7%
Mac mail	94	2.9%
Mulberry	105	3.3%
Outlook	239	7.4%
Outlook Express	152	4.7%
Pine	37	1.1%
Thunderbird	188	5.8%
UBmail	2395	74.4%
Vista Mail	20	0.6%
Yahoo	1156	35.9%
Not sure	10	0.3%
Other (please specify)	224	7.0%

Other Responses:

road runner
AOL
AOL
aol.com that is connected to my Outlook
aol
Road Runner
Windows Live Mail
aol mail
AOL
AIM mail
aol
AOL

optonline webmail (very old account, still use for advertisement things that ask for an email)
roadrunner
aol
aol
Blackberry server
aol mail
Windows Live
AOL/AIM
aol
Earthlink
aol.com
aol
rediffmail.com, myway.com, mail.com
AOL
verizon
potsdam.edu
aol
Road Runner
yahoo mail, rediffmail
AOL
aol mail
rediffmail
AOL
aol
AOL
Aol
AOL
aol
AOL
aol
Aim mail
AOL
AKO
MSN
aol

AIM
aol.com
AOL
Netscape
aol
AOL
aol.com
aol mail
aol
aim mail
webmail
aol
msn
roadrunner
verizon
AOL
aol
AOL
AOL
Squirrelmail
aol
AOL
AOL
AOL
aol
aol
AOL
AOL
AOL
blackberry
AOL
Foxmail
roadrunner
fastmail
aim
AOL

Naver
Time Warner provided email
aol
AOL
optonline
optonline
Chollian
aol
localnet
att
Optimum Online
AOL
roadrunner
webmail
aol
aol
Verizon
Gadball
hotmail
aol
aol
AOL
Road Runner
aol
aol
aol, facebook, myspace
wnyric.org
Aol
AIM
AOL
MSN, AOL
AOL
Openwebmail
AOL
AOL
AOL

aol
pine
aol
buffalo.eng (silky mail)
buffalo.com
roadrunner
spamarrest.com
AOL
earthlink
Mail
aol
AOL
aol
aol
peoplepc.com
aol
aol
netscape
AOL
AOL
mutt
Roadrunner
roadrunner.com
netscape
hanmail / daum mail (-@hanmail.net)
AOL
Netscape
AOL
Squirrelmail
webmail.huntrealestate.com
work email
aol
aol
Bellsouth (AT&T)
aim
lotus notes

Nazareth College Webmail
buffalo.com email
Juno
AOL mail
Excite
Roadrunner
AOL
aol
Niagara University email
verizon.net
earthlink.net
AOL
AOL
time warner road runner
aol
Blackberry
myway.com
aolmail
aol
AOL
nyu.edu
aol
AOL
AOL
aol mail
Mail client on my smartphone
AOL
blackberry
inbox.com
AOL Mail
work email
thunderbird
undergrad university
Mail via Blackberry network
AOL
AOL

AOL
AOL
America Online
Evolution
excite.com
AOL
126
I also use VA provided email
http://webmail.itu.edu.tr
buffalostate.edu
aol
netscape
naver.com
aol
primericaonline
George Mason University email address
Time Warner via redirecting
aol
I don't use "Mac mail", I use Apple Mail and .Mac
comcast
My employer's server bhncdsb.edu.on.ca
ub mail is forwarded to gmail account
aol
UBmail is terrible!!!!
AOL
buffalo state
Lotus Notes
aol
AOL
aol
NY state omh
Employer's Email service
aol
AIM
UB mail had a ton of problems and I would like them to be corrected since I will have to use this system for several more years

AOL
aol
Road Runner
aol.com
foxmail
ISP provided e-mail
AOL
MSN
Buffalo.com
aol
aol
groupwise, aol
Aol
aol
mail.com
AOL
AOL

Do you use @buffalo.edu as your primary email address?

Response	Count	Percent
Yes	2050	63.6%
No	1171	36.4%

Which of the following instant messenger (IM) programs do you use?

Response	Count	Percent
Adium	101	3.1%
AIM	1732	53.8%
AIM Express	343	10.6%
GAIM/Pidgin	107	3.3%
Google Talk	385	12.0%
iChat	188	5.8%
Jabber	10	0.3%
Meebo	290	9.0%
MSN IM (Windows Messenger)	657	20.4%
Trillian	77	2.4%
Yahoo!	409	12.7%
I do not use instant messenger (IM) programs	526	16.3%
Other (please specify)	131	4.1%

Other Responses:

skype
facebook
QQ
QQ
xfire
Ahoihoi
facebook chat
QQ
myspace
skype
Facebook
Miranda IM
myspace/facebook

Digsby
blackberry messenger
Skype
Skype
NateOn
Skype
facebook messenger
terraim
Windows Live Messenger, IRC
Skype
facebook
qq
pidgin
miranda
facebook chat
skype
Facebook
none
facebook
Nate messenger
Skype
facebook chat
facebook chat
OOVVOO
Facebook Chat
QQ
skype
Facebook IM
facebook
IMVU
nateon
Facebook functions
Tencent
Skype
Naver
mobile aim

Digsby
facebook instant messging
Nate On
Skype
QQ
Skype
Gmail, ICQ
skype
digsby
skype
facebook chat
Facebook chat
Digsby
irc
Digsby
Adium
Gmail chat
Pidgin
skype
Facebook Chat
facebook messenger
Skype
nate on
Facebook Chat and Myspace Chat
pidgin
facebook chat !!
qq
Ventrilo
skype
skype
Skype
Facebook Chat
Digsby
Facebook
Facebook Chat
facebook

Facebook IM
My Space and Blackberry
skype
Skype
Skype
facebook
nateon
Facebook chat (occasionally)
google
skype
skype
facebook, but rarely.
skype
Digsby
Pidgin
Blackberry Messenger
facebook
skype
SKYPE
skype
pidgen
SKYPA
Skype
Digsby
Digsby
facebook chat feature
skype
Pidgin
Lotus Notes
Facebook Messenger
skype
cell phone
Skype
skype
ICQ
Facebook, MySpace

Skype
mIRC
Blackberry Messenger
skype
QQ
Skype
Skype
gmail
facebook
Chat through Gmail
pidgin
i dont
pidgin
Skype

Who provides your cell phone service?

Response	Count	Percent
AT&T	825	25.6%
Sprint-NexTel	281	8.7%
Verizon Wireless	1516	47.1%
T-Mobile	426	13.2%
Cricket	43	1.3%
I don't own a cell phone	57	1.8%
Other (please specify)	73	2.3%

Other Responses:

Alltel
TRACFONE
Tracfone
UNICEL
Virgin Mobile
Pay as you go
Virgin Mobile
helio
virgin mobile
Helio
FUCKING T-MOBILE RECEPTION SUCKS ON CAMPUS!!! FIX IT!
Virgin Mobile
tracfone
tracphone
Virgin Mobile
Helio
Tracfone
Jump mobile-prepaid service that runs through cricket
virgin mobile
sprint virgin mobile
Virgin Mobile
Alltell
net10
TracFone
Alltel just switched from verizon
Net10
Virgin Mobile
virgin mobile
tracfone
virginUSA mobiles
Tracfone
Consumer Cellular
Virgin Mobile
Tracfone
Verizon and T-Mobile
Virgin Mobile

HELIO
cingular
Tracfone
virgin mobile
Virgin Mobile
Tracfone
o2
virgin mobile
tracfone
Helio
Nokia
TracFone
virgin mobile
Virgin Mobile prepay
virgin mobile
Helio
Track Phone
virgin mobile
Virgin mobile
Tracfone
Helio
Virgin Mobile
tracfone
tracfone
Trac Fone
tracfone
Roger's
Helio
Tracfone (Can;t remember which network they're affiliated with)
net 10
Virgin mobile
Tracfone
Tracfone
Alltell
Virgin Mobile

How satisfied are you with your cell phone service?

Response	Count	Percent
Very satisfied	1310	41.6%
Somewhat satisfied	1270	40.3%
Neither satisfied nor dissatisfied	262	8.3%
Somewhat dissatisfied	211	6.7%
Very dissatisfied	97	3.1%

Please rank your top 5 site preferences (1 being the most important) for getting a cell phone signal.

Rank Item	Rank	Points
Campus hallways outside large lecture halls	1	7985
Indoor areas in food and cafe courts	2	6556
Library commons areas	3	6548
Campus bus stops	4	4911
Student gathering spaces and meeting rooms	5	4877
Outdoor areas near food courts	6	4198
Residence hall room	7	3726
Residence hall common area/lounges	8	1950
Not sure	9	1385

Residence hall eating establishments	10	1074
Residence hall hallways/laundry facilities	11	991

Have you signed up for the UB emergency alerts service (UB Alert) to receive text messages in case of a campus emergency?

Response	Count	Percent
Yes	1216	38.0%
I tried, but the sign-up process was confusing and/or didn't work	142	4.4%
I don't know about it	227	7.1%
Not yet, but I intend to	514	16.0%
I don't have/use text messaging on my phone	166	5.2%
No, I do not intend to sign up for UB Alert services	909	28.4%
Other (please specify)	29	0.9%

Other Responses:

No, I didn't think there was something like that
would intend to if services were more applicable to what is needed
I can't remember.
I have signed up, but Cricket is not supported.
tried it didn't seem to work
unless they are free then no
I have e-mail notification
email alerts
don't have a cell phone
Signed up, have T-Mobile prepaid which won't work
only available with cricket if you have web access
No, I can't. It does not work with Cricket Wireless

We don't get service in most classrooms, it wouldnt be a help for the majority of time I'm actually on campus.
i think so
i don't know how
I didn't know I could! But I will now
phone service not compatible. jerks
I do not have a cellular phone
I don't own a cell phone
is it free?
email alerts
don't own a phone
Tried to, but my pay-as-you-go plan is a pain and wouldn't do it properly.
I don't own a cell phone
have not yet received text message to confirm enrollment or alert
I don't remember whether I signed up or not - I meant to
i am signed up for it, but never rec. any msgs

From the following list, please indicate text message services that would interest you.

Response	Count	Percent
Campus news & events	733	22.8%
Athletic news & scores	412	12.8%
Shuttle bus schedule & tracking	725	22.5%
Departmental text messages	574	17.8%
Assistance with library research	239	7.4%
None - I want emergency notifications only	1676	52.0%
Other (please specify)	109	3.4%

Other Responses:

Class cancelations for classes I am registered for
Absolutely NO text message services interest me.
I want none from UB.
None
special events and deadlines
texting is expensive on my plan... no texts please!
none
None at all.
School Closings
no texting!
ai dont want any it cost money to recieve texts
parking, road work
Traffic Advisory
none
It doesn't matter, I don't have texting so I would never get a warning or notice for anything
emergency alerts serviecs
none
cancelled classes
school emergencies
Emergencies only
none
none at all
When class is to be cancelled.
Sexiest Single Gay Men on Campus
none of the above
dont have text.
none
None
Important and useful local, national and international news
Snow days, or power outages, etc.
when there isn't school
in addition to emergency texts
None at all.
I prefer not to pay for text messaging, and I am on a per-message plan, so I'd

rather not receive text messages at all
none at all
a SMS that alerts me when I get e-mails
none
personal class cancellations would be helpful
I don't want tme.
Don't use texting
I do not want any text messages, not even emergency
holidays and when school closes due to snow strom or some kind of incidence
NONE AT ALL
none at all
Notifications of positive advancements of the school and the community only.
I dont have text messaging
No Notifications at all
none
snow storm class cancellations
class cancalations
Safety Alerts
I don't have text service because it's too expensive
Departmental texts but ONLY emergency or closing-related ones
None. I don't have free text.
nothing
no cell
none - not even emergency
everything
None - I don't care about emergency notifications
Closings or class cancelations
activities on campus on that day i.e. SU
none
See 36
None at all- it costs me money
cell phone disconnected
School closing
don't own a phnoe
none at all
none. My text messaging is not free, and I use it as little as possible

None- I don't have texting.
didn't know any of this was offered
I don't own a cell phone
No text messages at all
i don't recieve texts.
none
Performance of Center for the Art
Emergency notifications
none
actually, i do not want ANT texts from UB
i dont have free text
none
i don't have text messaging
it'd be nice to get a message if class was canceled
Emergencies
emergency
I don't have unlimited texting...is the school going to pay for me to have it?
none. UB has no need for my cellular number.
I would also like to be notified of fire drills for the day so that way if im studying i know not to be in that building so i don't lose all my work !!!
campus closure notice, class cancellations
new e-mails - have sender addresses sent to me
Class Cancelations
none
closings
none
Emergency messages
I don't have text messaging on my phone.

Please rank the top 3 ways (with 1 being most important) that you prefer to

receive official UB communication.

Rank Item	Rank	Points
Email	1	8047
MyUB	2	4851
Text messaging	3	2813
Paper mail (US Postal)	4	1645
Instant messaging (IM)	5	1092
Not sure	6	319

Which of the following "softphone" (voice over IP) services do you use?

Response	Count	Percent
Vonage	84	2.6%
Gizmo	28	0.9%
Skype	820	25.5%
None	1863	57.8%
Not sure	407	12.6%
Other (please specify)	88	2.7%

Other Responses:

MSN CHATTING
MSN Messenger
nate phone
ventrilo, not for calls though
Verizon
VoipStunt

Yahoo! Messenger
Yahoo
Vent
ichat
Voipraider
msn
voip raider
UB VOIP
ventrillo
gtalk, sightspeed, yahoo, MSN
Windows Live messenger
oovoo
Ventrilo
Ventrilo
Gave up Vonage recently; awful call quality, -useless- technical support
oovoo
VENTRILLO!
MSN
justvoip
built in with iChat, so it goes through the local ISP
AT&T Callvantage
cablevision
Voitel
Windows messenger
Yahoo voice
Yahoo
Ventrilo
Google talk
I don't use softphone, but if I did, I would probably use Skype.
time warner
AT&T
Just VoIP
AT&T VoIP
oovoo
ACN
internetcall

ventrilo
not sure what this is
Packet8
ichat
msn
Yahoo
ventrilo
Google Talk
oovoo
ventrilo
oovoo, stickam
yahoo
GoogleTalk
freecall and voipraider
ichat
Voipstunt
verizon
Packet8
have skype but dont really know how to use it
Ventrilo, AIM webcam
Polvy
Yahoo
MSN
Verizon Voicewing
Ventrio
YahooVoice
ichat (videochat)

Do you use the public computing sites?

Response	Count	Percent
Yes	2589	80.4%
No	632	19.6%

Please rank the 4 most important features of public computing sites (with 1 being the most important).

Rank Item	Rank	Points
Convenient hours	1	6751
Convenient location	2	5946
Convenient printing services	3	5139
Reasonable iprint allocation	4	1882
Laptop friendly work space	5	1620
Up-to-date hardware	6	1427
Group study space	7	1365
Helpful staff	8	860
Not sure	9	186

On average, how many hours per week do you use public computing sites?

Response	Count	Percent
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Less than 1 hour a week	419	16.3%
2-4 hours a week	1054	40.9%
5-10 hours a week	723	28.1%
More than 10 hours a week	355	13.8%
Not sure	24	0.9%

How long do you usually have to wait to use a public site computer?

Response	Count	Percent
No wait	328	12.7%
Less than 10 minutes	1200	46.6%
10-20 minutes	712	27.6%
20-30 minutes	182	7.1%
Between 1/2 hour and an hour	72	2.8%
More than an hour	28	1.1%
I never use the computers in the public computing sites.	13	0.5%
Not sure	42	1.6%

Please indicate how you would pay for color printing if it were a special service?

Response	Count	Percent
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Campus Cash	978	30.4%
Print Copy Card	889	27.6%
I'm not interested in color printing	1001	31.1%
Not sure	630	19.6%

How many of your classes require you to use each of the following technologies?

	None	One	Two	Three	Four or more	Not sure
Blogs	84.1% (2708)	8.5% (273)	1.8% (59)	1.3% (43)	1.2% (38)	3.1% (100)
Course management system (e.g. UBLearn)	10.1% (325)	8.8% (284)	13.4% (433)	20.7% (668)	45.1% (1453)	1.8% (58)
Course website	30.1% (971)	22.7% (731)	12.8% (413)	10.9% (352)	21.1% (681)	2.3% (73)
Email	7.8% (251)	6.5% (210)	11.2% (361)	17.2% (555)	55.5% (1786)	1.8% (57)
Instant messaging	90.0% (2898)	2.5% (82)	1.6% (52)	1.4% (45)	1.8% (57)	2.7% (87)
iTunesU	90.3% (2910)	3.1% (100)	1.6% (51)	1.1% (35)	1.1% (37)	2.7% (88)
Listen to audio streams	66.9% (2155)	18.4% (594)	7.2% (233)	3.1% (100)	2.1% (69)	2.2% (70)
Online social network (e.g. FaceBook, Second Life)	85.5% (2754)	6.5% (209)	2.7% (86)	1.4% (44)	1.6% (53)	2.3% (75)
View assigned video streams/webcasts	62.0% (1998)	19.3% (623)	8.5% (275)	4.4% (142)	3.4% (109)	2.3% (74)
Wiki	78.7% (2536)	7.7% (247)	4.1% (133)	2.4% (76)	4.1% (131)	3.0% (98)

Blogs(How many of your classes require you to use each of the following technologies?)

Response	Count	Percent
None	2708	84.1%
One	273	8.5%
Two	59	1.8%
Three	43	1.3%
Four or more	38	1.2%
Not sure	100	3.1%

Course management system (e.g. UBlearns)(How many of your classes require you to use each of the following technologies?)

Response	Count	Percent
None	325	10.1%
One	284	8.8%
Two	433	13.4%
Three	668	20.7%
Four or more	1453	45.1%
Not sure	58	1.8%

Course website(How many of your classes require you to use each of the following technologies?)

Response	Count	Percent
None	971	30.1%
One	731	22.7%
Two	413	12.8%
Three	352	10.9%
Four or more	681	21.1%
Not sure	73	2.3%

Email(How many of your classes require you to use each of the following technologies?)

Response	Count	Percent
None	251	7.8%
One	210	6.5%
Two	361	11.2%
Three	555	17.2%
Four or more	1786	55.5%
Not sure	57	1.8%

Instant messaging(How many of your classes require you to use each of the following technologies?)

Response	Count	Percent
None	2898	90.0%
One	82	2.5%
Two	52	1.6%
Three	45	1.4%
Four or more	57	1.8%
Not sure	87	2.7%

iTunesU(How many of your classes require you to use each of the following technologies?)

Response	Count	Percent
None	2910	90.3%
One	100	3.1%
Two	51	1.6%
Three	35	1.1%
Four or more	37	1.1%
Not sure	88	2.7%

Listen to audio streams(How many of your classes require you to use each of the following technologies?)

Response	Count	Percent
None	2155	66.9%
One	594	18.4%
Two	233	7.2%
Three	100	3.1%
Four or more	69	2.1%
Not sure	70	2.2%

Online social network (e.g. FaceBook, Second Life)(How many of your classes require you to use each of the following technologies?)

Response	Count	Percent
None	2754	85.5%
One	209	6.5%
Two	86	2.7%
Three	44	1.4%
Four or more	53	1.6%
Not sure	75	2.3%

View assigned video streams/webcasts(How many of your classes require you to use each of the following technologies?)

Response	Count	Percent
None	1998	62.0%
One	623	19.3%
Two	275	8.5%
Three	142	4.4%
Four or more	109	3.4%
Not sure	74	2.3%

Wiki(How many of your classes require you to use each of the following technologies?)

Response	Count	Percent
None	2536	78.7%
One	247	7.7%
Two	133	4.1%
Three	76	2.4%
Four or more	131	4.1%
Not sure	98	3.0%

What devices do you use to connect to audiovisual streams of course materials?

Response	Count	Percent
iPod (any model)	295	9.2%
mp3 or mp4 device (other than iPod)	117	3.6%
Laptop/notebook	960	29.8%
Tablet	28	0.9%
Personal desktop computer	346	10.7%
Public or departmental computer	269	8.4%
Smartphone/PDA	54	1.7%
None of my classes require me to access content this way	105	3.3%
Other (please specify)	11	0.3%

Other Responses:

zune
mom computer
Zune
real player
iphone

Do you use iTunes?

Response	Count	Percent
Yes	2062	64.0%
No	1120	34.8%
I don't know what iTunes is	39	1.2%

How do you use iTunes?

Response	Count	Percent
I use it as a standalone media player	1532	47.6%
I use my iTunes account to buy/download media	980	30.4%
I access educational material from other schools	91	2.8%

How useful would it be to have your classroom content recorded and made available to you online after class?

Response	Count	Percent
Very useful	2061	64.7%
Useful	805	25.3%
Not useful	164	5.1%
Not sure	155	4.9%

Compared to last year, what is your current level of satisfaction with computing resources at UB?

Response	Count	Percent
Very satisfied	705	22.1%
Somewhat satisfied	1275	39.9%
Neither satisfied nor dissatisfied	388	12.1%
Somewhat dissatisfied	123	3.8%
Very dissatisfied	49	1.5%
I was not a student here last year	656	20.5%

What is your class standing?

Response	Count	Percent
Freshman	340	10.6%
Sophomore	483	15.0%
Junior	798	24.8%
Senior	769	23.9%
Graduate student	768	23.9%
Non-matriculated	30	0.9%
Not sure	24	0.7%

What is your residency status?

Response	Count	Percent
New York resident	2498	77.8%
Out-of-state	161	5.0%
International student	542	16.9%
Not sure	8	0.2%

In which School or College within the University are you enrolled?

Response	Count	Percent
Architecture and Planning	60	1.9%
Arts & Sciences	878	27.4%
Dental Medicine	20	0.6%
Education	165	5.1%
Engineering & Applied Sciences	426	13.3%
Law	94	2.9%
Management	558	17.4%
Medicine & Biomedical Sciences	222	6.9%
Nursing	99	3.1%

Pharmacy & Pharmaceutical Sciences	155	4.8%
Public Health & Health Professions	244	7.6%
Social Work	83	2.6%
Undecided	201	6.3%

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